FAQ Agents

Jane Hsu

Searching the Web

Given: search keywords

Find: documents relevant to the keywords

Finding Answering on the Web
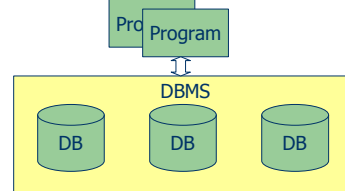
What we really want is to find answers to our questions, e.g.

- ¡ Who are doing research on agents?
- ¡ Where is Mt. Fuji?
- ¡ What is the current temperature in New York?
- ¡ Why is the sky blue?

Question-Answering in DB Systems

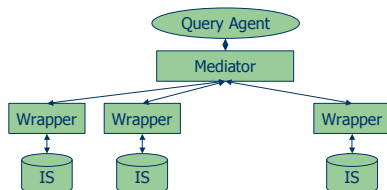Information as structured data: records

Data schema & query language

Querying the Web

Information extraction w/o semantics

Web data management

Frequently Asked Questions

Many answers have been collected and organized in various FAQs online.

FAQ Agent (Digital 3G, Inc.)

FAQ Finder (R. Burke et al.)

.faq Finder

Internet FAQ Archives